



DynaSis≡

Case Study: One Point

DynaSis Helps OnePoint Keep Their Technology Up to Date

ONEPOINT
SIMPLIFY YOUR LIFE

The Client



OnePoint is a National utility service company, based in the Southeast, that focuses on the multifamily industry. They offer services that range from installing and maintaining sub-metering equipment, to managing resident billing and collection programs.

The Challenge

Before working with DynaSis, OnePoint was dealing with technology challenges. They were struggling to keep their operating system and equipment up to date. Their user base was growing and they needed help managing IT services for the larger group of employees.

“When we started working with DynaSis, the initial implementation went well. Taking advantage of the cloud and the virtual world has been very valuable for our company and our employees”

– Jeff Bening Operation Manager, OnePoint

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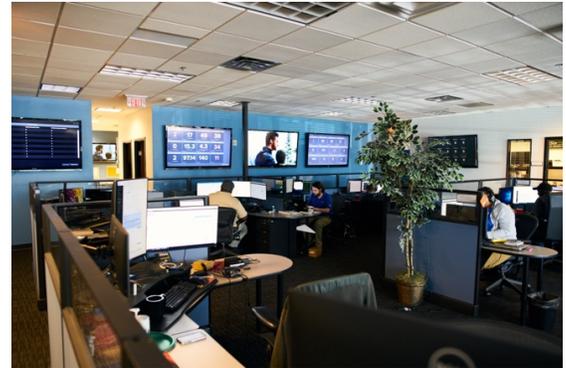
Over a quarter century of IT Support, Management and Integration for Atlanta’s small and medium sized businesses.



The Solution

DynaSis met with OnePoint and offered solutions for their current problems, as well as the ability to look forward and suggest a path to stay on to be proactive and avoid future issues.

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The Results

OnePoint is very happy with the stability of their infrastructure and how DynaSis manages their account. Their hardware and applications are always up to date with the latest compliance regulations and security protection. Whenever any of their employees have questions or concerns, they are able to get quick responses and support from the DynaSis team.

“DynaSis truly cares how things are going at our company. They took the time to really learn what we do and how we operate. Learning about our processes and systems helped them come up with the ideal services that we need to manage our IT flawlessly,” said Bening.



DynaSis is an Atlanta IT services and cloud computing provider for small and mid-sized businesses. All of our solutions focus on helping companies achieve the three IT necessities of the modern business – availability, security and mobility. We specialize in on-demand and on-premises managed IT services, managed cloud infrastructure, desktops and backups, and professional hardware and equipment installation. For more information about DynaSis’ IT support and services, visit www.DynaSis.com.